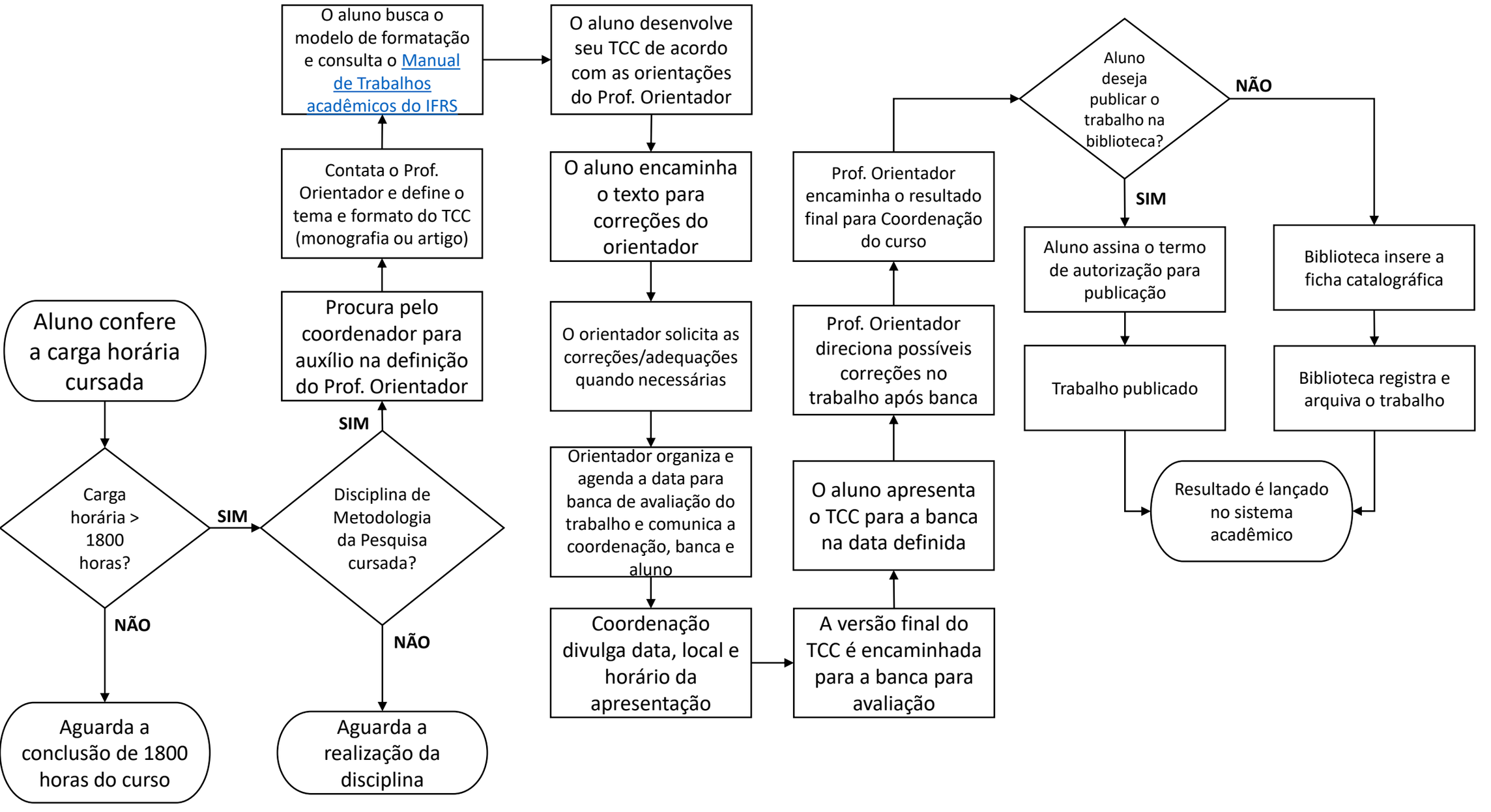FLUXO DO TRABALHO DE CONCLUSÃO DE CURSO